



NORDIC BLISS – Booking & Cancellation Policy (v.2025)

Effective: November 2025

1. ****Minimum Rental Term****
 - Standard: 24 hours
 - ****Holidays**:** 48 hours minimum (Memorial Day, July 4th, Labor Day, Thanksgiving weekend, Dec 20–Jan 2)
2. ****Payment Schedule****
 - 50% deposit due at booking
 - Balance + \$300 security deposit due 7 days before delivery
 - Add-ons billed at pickup/delivery
3. ****Cancellation & Refunds****

Notice Given	Refund
7+ days	100% (minus \$50 fee)
3-6 days	50%
<3 days	0%

- Weather: No refunds for rain/snow unless Lessor cancels delivery.

4. ****Rescheduling****
 - Free if 7+ days notice
 - \$75 fee if <7 days (subject to availability)
5. ****No-Show / Late Cancellation****
 - Full rental fee charged
 - Security deposit forfeited
6. ****Force Majeure****
 - Lessor may cancel due to severe weather, road closures, or equipment failure → full refund.
https://www.nordicblissva.com/_files/ugd/5e4e93_0d68e2de621a4a9588249071a349b33d.pdf?index=true
7. ****Updates****
 - Policy subject to change. Version at booking applies.

Questions? Call 540-685-3802 | info@nordicblissva.com