



## **NORDIC BLISS – Booking & Cancellation Policy (v.2025)**

### **Effective: November 2025**

#### **1. \*\*Minimum Rental Term\*\***

- Standard: 24 hours
- **\*\*Holidays\*\***: 48 hours minimum (Memorial Day, July 4th, Labor Day, Thanksgiving weekend, Dec 20–Jan 2)

#### **2. \*\*Payment Schedule\*\***

- 50% deposit due at booking
- Balance + \$300 security deposit due 7 days before delivery
- Add-ons billed at pickup/delivery

#### **3. \*\*Cancellation & Refunds\*\***

Notice Given	Refund
7+ days	100% (minus \$50 fee)
3-6 days	50%
<3 days	0%

- Weather: No refunds for rain/snow unless Lessor cancels delivery.

#### **4. \*\*Rescheduling\*\***

- Free if 7+ days notice
- \$75 fee if <7 days (subject to availability)

#### **5. \*\*No-Show / Late Cancellation\*\***

- Full rental fee charged
- Security deposit forfeited

#### **6. \*\*Force Majeure\*\***

- Lessor may cancel due to severe weather, road closures, or equipment failure → full refund.  
[https://www.nordicblissva.com/files/ugd/5e4e93\\_0d68e2de621a4a9588249071a349b33d.pdf?index=true](https://www.nordicblissva.com/files/ugd/5e4e93_0d68e2de621a4a9588249071a349b33d.pdf?index=true)

#### **7. \*\*Updates\*\***

- Policy subject to change. Version at booking applies.

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